

The screenshot shows a Windows 8 desktop environment. The 'System' window is open, displaying the 'Device Manager' control panel window. The 'Device Manager' window shows a list of hardware categories on the left, with 'Other devices' expanded to show 'Maximite'. A 'Maximite Properties' window is also open. Overlaid on top of these windows is an error dialog box titled 'Update Driver Software - Maximite'. The dialog box contains the following text:

Windows encountered a problem installing the driver software for your device

Windows found driver software for your device but encountered an error while attempting to install it.

Communications Port - Silicon Chip USB Serial Port

The hash for the file is not present in the specified catalog file. The file is likely corrupt or the victim of tampering.

If you know the manufacturer of your device, you can visit its website and check the support section for driver software.

At the bottom right of the dialog box is a 'Close' button. In the background, the Windows 8 logo and 'Windows 8' text are visible. The taskbar at the bottom shows the Start button, Internet Explorer, and other applications. The system tray on the right shows the time as 5:56 PM on 11/14/2012.